

# Product pricing

Awesome full-fibre internet has arrived

Spring  
2021




Enabled  
by




Department for  
Digital, Culture,  
Media & Sport

# 1Gbps internet, no price hikes, ever.



With grant funding 			
Package	12 month term	1 month rolling term	Install fee
<b>Gig Home</b>	<b>£20</b>	<b>£30</b>	<b>£0</b>
<b>Gig Micro business &amp; sole traders</b> (5 or less employees)*	<b>£20</b>	<b>£30</b>	<b>£0</b>
<b>Gig Businesses</b> (6 or more employees)	<b>£60</b>	<b>£72</b>	<b>£0</b>
Dedicated leased line	<b>POA</b>	<b>POA</b>	<b>POA</b>

Without grant funding 	
12 month term	Install fee
<b>£20</b>	<b>From £49</b>
<b>£20</b>	<b>From £49</b>
<b>£60</b>	<b>From £149</b>
<b>POA</b>	<b>POA</b>

\*proof of number of employees may be required

# Introducing VoIP, a landline, without the landline.



## What is VoIP?

VoIP (Voice over Internet Protocol) uses your fibre internet, to make calls seamlessly, using your existing handset.

	12 month term	1 month rolling term	Install fee
<b>Talk Basic</b>	<b>£10</b>	<b>£15</b>	<b>£10</b>
<b>Talk Pro (incl. 1000 mins*)</b>	<b>£19</b>	<b>£25</b>	<b>£10</b>
Bespoke business system (2 or more handsets)	<b>POA</b>	<b>POA</b>	<b>POA</b>

\*to UK Mobile and Landline only

Plus, keep your existing phone number for only £20.



## Call rates

Call rates outside of our bundles are 5p/min to UK LL and 10p/min to UK Mob



# Service Level Agreements

Speed

Uptime guarantee

Break fix time

Gig Home

1 Gbps

NA

5 days

Gig Micro Business

1 Gbps

NA

5 days

Gig Business

1 Gbps

99%

2 days

Leased line

Any desired

99.99%

4 hours

Average speeds, achievable by 50% of users, are 900Mb on a 1Gb connection. 900Mb speed is not achievable by a single device over wifi, for this speed a wired connection is required.

## Sign up on [wefibre.com](https://wefibre.com) and try us out commitment free!

Our own fibre network can operate alongside your current broadband service so why not try us for free for 30 days. If you're not blown away by our **1,000Mbps** speeds, you can leave us free of charge - no hard feelings!

# Can I get it?

Visit [wefibre.com](https://wefibre.com)



Register your interest on our website and spread the word



We will send regular updates and let you know when your area can order a package



## How to prepare for liftoff

1

### Register your interest

If you haven't already done so, register your interest on our [wefibre.com](https://wefibre.com) and our team will let you know if WeFibre is available at your address

2

### Reserve your voucher

Once we've confirmed WeFibre is available at your address, use the reservation form on this page to reserve your voucher

3

### Action needed

Depending on the type of funding being used in your area, you will receive an email from either DCMS or the Broadband Upgrade Fund. **Please action this ASAP** to avoid losing your voucher.

4

### Progress updates

You'll start to receive project updates on the build out in your area. As the build progresses, you'll be asked to select an install date that suits you.

5

### Installation

Strap in and prepare for lift off with your shiny new 1Gbps internet connection!

Need some help?

 [get@wefibre.com](mailto:get@wefibre.com)

 0330 229 0222

The logo for 'wefibre' features the word 'we' in white lowercase letters inside a pink circle, followed by the word 'fibre' in white lowercase letters to its right.